

Skills Workshop: Facilitating Challenging Conversations within a Culturally Safe Framework

Title	Objectives	Description	Nursing Contact HOURS	NCC Coding
Skills Workshop: Facilitating Challenging Conversations within a Culturally Safe Framework	Demonstrate an understanding of the importance of providing culturally safe care and patient-centered communication as well as its effect on patient outcomes. Identify strengths and build skills to facilitate effective communication with patients regarding topics of alcohol and substance use as well as contraceptive care.	Nursing professionals spend a significant amount of inpatient and outpatient care with patients, providing education and having effective conversations about sensitive topics, such as alcohol/substance use and contraception, can be challenging in a busy clinical setting. Bias, prejudice (unconscious or otherwise), and a lack of understanding of patient situations and cultural perspectives also act as barriers to effective communication, compromising the patient's care and their relationship with the health system as well as their overall health outcomes. Due to the inherent imbalance of power in the patient-provider relationship, the impetus to facilitate meaningful communication falls upon healthcare workers, necessitating the development and implementation of skills-based training within the framework of cultural safety and respectful maternity care communication guidelines.	1.0	WHNP – Professional Practice (Code 5)

The codes listed are based on the NCC coding books. Please check to ensure codes are correct before submitting for maintenance.

NCC Certification Legend

Core Nursing:	RNC-IAP	Subspecialty:	C-ELBW
Inpatient Antepartum Nursing	RNC-OB	Care of the Extremely Low Birth Weight Neonate	C-EFM
Inpatient Obstetric Nursing (INP)	RNC-LRN	Electronic Fetal Monitoring	C-NNIC
Low Risk Neonatal Intensive Care Nursing	RNC-MNN	Neonatal Neuro-Intensive Care	C-NPT
Maternal Newborn Nursing	RNC-NIC	Neonatal Pediatric Transport	C-ONQS
Neonatal Intensive Care Nursing		Obstetric and Neonatal Quality and Safety	
		Nurse Practitioner:	
		Neonatal Nurse Practitioner	NNP-BC
		Women's Health Care Nurse Practitioner	WHNP-BC